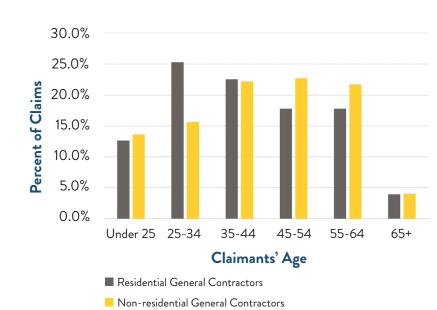
Now more than ever, general contractors face many diverse risks and challenges, including inflation, staffing shortages, worker safety, supply chain disruptions, and subcontractor performance. A general contractor's operational success depends to a large degree on how they anticipate, identify, and manage these risks.

WORKERS COMPENSATION CLAIMS

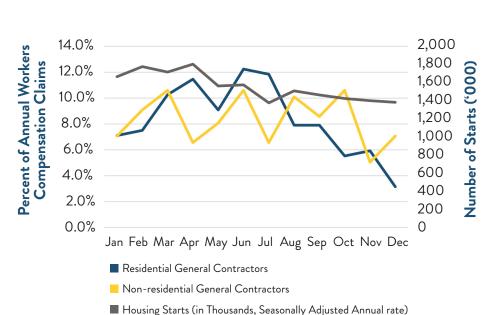
Selective's Workers

Compensation claims data for injuries in 2022 shows that younger workers, under age
34, accounted for a larger share of claims from residential general contractors than any other age group. The share was also significantly higher compared to non-residential general contractor claims.



Our data also shows that injuries roughly track the seasonality of housing starts.

As a result, there may be opportunities for general contractors to offer safety training to employees during slow months, which typically vary by region. Contractors should consider this downtime an opportunity to onboard employees, review safety practices, and train personnel on safety technology.

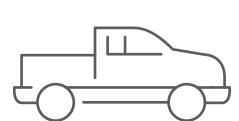


BUILDERS RISK CLAIMS



The number of **Builders Risk** policies we issued in 2022 with coverage limits of \$2.5 million and over **jumped 23%**.

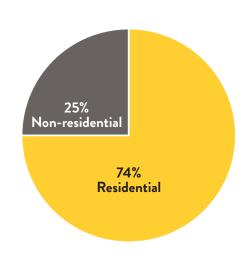
AUTO CLAIMS



In 2022, our general contractor commercial automobile claims exceeded general liability claims by 3x to 5x, with the most severe claims related to job site travel, especially in heavy-duty vehicles, and improper vehicle use.

COMPLETED OPERATIONS CLAIMS

Selective received **3x more Completed Operations claims from residential general contractors** than non-residential general contractors from 2020 to 2022.



INDUSTRY OUTLOOK



When **construction markets slow**, general contractors try to minimize their operational risk by seeking **new growth opportunities**, such as vertical or horizontal expansion, taking on new categories of skilled workers, or forming alliances with subcontractors.

General contractors will try to work around uncertainties in construction timelines by using alternative and/or recycled building materials.





their operations, from the job site to the back office.

Contractors will increase their use of technology in every aspect of

As general contractors turn more to building condominiums and mass developments, their construction defect risks will grow. Non-residential contractors must expand their skill sets to take advantage of the boom in specialty structures.



advantage of the boom in specialty structures.

TRENDS

Visit www.selective.com/contractors to download the full report and see the

complete industry outlook with business and safety recommendations.



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Source: Selective Insurance General Contractors Risk Report m